

# Vulnerability Disclosure Policy

## Objective

Bonzo is committed to the safety and security of our products. If a vulnerability is discovered, we work together with partners to resolve it and publish updates. This document describes the process to submit reports to Bonzo regarding potential security vulnerabilities in our products, and our practices for informing customers and other affected entities of verified vulnerabilities.

## Contact

Contact us at [happy@getbonzo.com](mailto:happy@getbonzo.com) if you have identified a potential security vulnerability in one of our products. Your report will be reviewed, and appropriate personnel will contact you to follow up if required. We will strive to acknowledge receipt of your report within 14 business days and to provide a preliminary response within 31 business days.

Please do not include any data in your report that could violate the privacy of any user without first obtaining informed consent from such user and making arrangements to properly encrypt and safeguard that information before submitting it to Bonzo.

## **Objective**

Bonzo strives to address vulnerabilities and other issues within the industry-standard time of 90 days after such vulnerabilities or issues are reported. We may request additional time to address an issue when appropriate.

## **Acknowledgement**

When applicable, and with permission, Bonzo will acknowledge the researcher or finder of the vulnerability and thank them for their efforts in improving our products.